How did we do?

Two minutes of your time help us do better. Every card is read by the owner.

*Fields marked * are required.*

Your visit

Date of your visit

What did you come for?

☐ A purchase ☐ A repair or a service ☐ Advice

Your ratings

1 is poor, 5 is excellent.

Quality of the work or the product	○ 1	○ 2	○ 3	○ 4	○ 5
Service: friendly, clear, on time	○ 1	○ 2	○ 3	○ 4	○ 5
Value for money	○ 1	○ 2	○ 3	○ 4	○ 5
Your visit overall *	○ 1	○ 2	○ 3	○ 4	○ 5

Would you recommend us to a friend?

○ Yes, gladly ○ Probably ○ Not sure ○ No

What did we do well?

What could we do better?

☐ You may quote me, without my name ☐ Please contact me about my answers

Name

Email or phone

Leave the card at the counter, or mail it to Harbor Lane Bicycles, 72 Harbor Lane, Mystic, CT 06355. Thank you.